WELCOME TO EC AUCKLAND

12 CLASSROOMS

13 AVERAGE CLASS SIZE (MAX 18)

25 STUDENT COMPUTERS

16 MINIMUM AGE

€1 donated to our CSR initiatives for every student who studies with EC in 2019
LEARN ENGLISH IN AUCKLAND

WHY CHOOSE THIS SCHOOL?

• Located in a beautiful and multicultural waterfront city, close to shops, restaurants and bars

• Experience a taste of college life on the shared college campus

• Art lovers will enjoy the Auckland Art Gallery for great Kiwi art, and the Wallace Arts Centre’s rotating private collections

• Visit Cornwall Park for the stunning memorial to the Maori people on One Tree Hill

• Explore the city’s highest volcano cone at Mt Eden

• Enjoy great diving and snorkelling at the Goat Island Marine Reserve

The activities above are a sample and subject to change.

NATIONALITY MIX

Based on student weeks 2017/18

- 22% Japanese
- 17% Colombian
- 17% Korean
- 15% Thai
- 9% Brazilian
- 4% Chilean
- 3% French
- 3% Mexican
- 3% Saudi Arabian
- 1% Belgian
- 6% Other nationalities
FEES & FACTS
Registration Fee $150
Accommodation Placement Fee $1320
Study Care insurance
Health Care for international students - 4 week price - $89
for discounts on longer bookings please contact your representative.
*Study Care is a comprehensive policy that has been designed to meet the suggested minimum requirements under the Code of Practice for International Students.

Express Mail Fee $60

COURSES

Minimum age 16 years
Students under 16 must book homestay/half-board for the duration of their course, return airport transfers and require a parent/guardian consent form.

Minimum stay 1 week
Class size
Average 13 (max 18).

Timetable
Lessons may alternate between morning and afternoon sessions

Courses start Every Monday

Lessons
1 lesson = 50 mins
16.6 hrs/week
20hrs/week
23.3 hrs/week

Courses include
• Online placement test
• Online student dashboard
• Internet access
• Textbooks and course materials (text books and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Should students wish to purchase their own books they are able to do so at a cost of NZ $10 per level)

FEES & FACTS
Prices per week

<table>
<thead>
<tr>
<th>COURSES</th>
<th>LESSONS PER WEEK</th>
<th>11 WEEKS</th>
<th>24 WEEKS</th>
<th>36 WEEKS</th>
<th>48 WEEKS</th>
</tr>
</thead>
<tbody>
<tr>
<td>General English Standard Programme*</td>
<td>20</td>
<td>$1350</td>
<td>$1345</td>
<td></td>
<td></td>
</tr>
<tr>
<td>General English Standard Plus Programme</td>
<td>24</td>
<td>$1440</td>
<td>$1420</td>
<td>$1410</td>
<td></td>
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<tr>
<td>General English Intensive 28 Programme</td>
<td>28</td>
<td>$1465</td>
<td>$1450</td>
<td>$1440</td>
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<tr>
<td>General English + IELTS English Elective**</td>
<td>24</td>
<td>$1440</td>
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1 Standard Course (Semi-English)
2 Intensive Course (Semi-English)

*Not available for a student visa. 12 weeks maximum on a tourist visa. For working holiday visa study permit requirements refer to Immigration of New Zealand website: www.immigration.govt.nz.

**Minimum Course Duration 2 weeks

ACCOMMODATION AND TRANSFERS

STUDENT RESIDENCE

<table>
<thead>
<tr>
<th>DISTANCE TO SCHOOL</th>
<th>PRICE PER WEEK</th>
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<tbody>
<tr>
<td>Auckland (AKL)</td>
<td>$1160</td>
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Empire Apartments**
(Twin room*, self-catering, en-suite bathroom)

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<tr>
<td>Auckland (AKL)</td>
<td>$1252 p/w</td>
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Single room, shared bathroom, half board

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Single room, shared bathroom

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</table>

Twin room*, shared bathroom, half board

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<tr>
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Homestay Central

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<tr>
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<th>PRICE PER WEEK</th>
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<tbody>
<tr>
<td>Auckland (AKL)</td>
<td>$1315 p/w</td>
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Homestay - Under 18 Years

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Homestay Central - Under 18 Years

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</table>

*Shared room must be booked by students travelling together.

*Room Set Up Fees: $150 utensil fee & $185 cleaning fee

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One-Way Airport Transfer

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I have read and accept the terms and conditions:

Signature: __________________________
Date: __________________________

We regard your privacy as important and shall comply with the Data Protection Act. We will only use any personal information herein contained for the purpose for which it is provided. By submitting this form, you acknowledge that EC will have access to it, and consent to such use. EC reserves the right to use information held herein for its internal marketing purposes.

If you object to such use please tick here [ ]

EC English New Zealand Ltd delivers General English courses on behalf of Study Group NZ Ltd. Education provider code: 7469

ABOUT YOU

Male □ Female □

First name: __________________________

Date of birth (DD/MM/YYYY): __________________________

Nationality:

What country do you live in?

Passport number: __________________________

Expiry date:

What languages do you speak?

Occupation and company:

Emergency contact (name & phone number):

Address in your country:

Telephone: __________________________

Mob: __________________________

Email: __________________________

Number of weeks:

Course start date (DD/MM/YYYY): __________________________

Course end date (DD/MM/YYYY): __________________________

How did you hear about us?

Courses

- Intensive Course (General English 2)
- Standard Course (General English 1)

FEES & FACTS

Fees & Facts

- Registration Fee: $150
- Accommodation Placement Fee: $1320
- Study Care Insurance
- Health Care for international students - 4 week price - $89
- Express Mail Fee: $60

COURSES

- Minimum age: 16 years
- Students under 16 must book homestay/half-board for the duration of their course, return airport transfers and require a parent/guardian consent form.

ACCOMMODATION AND TRANSFERS

- Homestay
- Empire Apartments
- Single room, shared bathroom, half board
- Single room, self-catering, en-suite bathroom
- Twin room*, self-catering, en-suite bathroom
- Single room, self-catering, shared bathroom
- Twin room*, shared bathroom, half board
- Single room, shared bathroom

STUDENT RESIDENCE

- Distance to School:
- Price per Week:

AIRPORT TRANSFER

- One-Way Airport Transfer:

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- Emergency contact (name & phone number):
- Address in your country:
- Telephone: __________________________
- Mob: __________________________
- Email: __________________________
- Number of weeks:
- Course start date (DD/MM/YYYY): __________________________
- Course end date (DD/MM/YYYY): __________________________
- How did you hear about us?
EC TERMS AND CONDITIONS 2019

1. PAYMENT OF FEES
A Confirmation of Enrolment (CoE) will only be issued to support a student’s visa application process when the full amount of tuition and non-tuition fees as set out in the invoice is made. If a visa application is rejected, the rejection letter and request for refund must be sent to EC Central at least 7 days prior to the agreed course commencement date so EC can refund any prepaid course fees minus up to the lesser amount of AUS$50 or 5% of prepaid tuition fees to cover any non-refundable fees. If the student chooses to pay their local currency, a foreign exchange rate will apply. The applicable exchange rate can be viewed on one of the official exchange rate charts. The payment charges and commission for both the sending and receiving banks should be paid by the sender of funds if they will be applied to the amount paid as a non-refundable fee on behalf of the representative, then to the account of the individual from whom EC has received the original direct payment.

2. SERVICES
EC reserves the right to change details of its services, including courses, facilities, schools, accommodation, and course dates, where circumstances beyond EC’s control necessitate such changes. The number of enrolments is not enough to operate a course viably.

3. COURSE ENTRY LEVELS
Most courses require minimum levels of English for entry. If after the initial assessment it is found to be below the minimum level required to start the course, EC reserves the right to place the student in a class appropriate to the student’s language level and/or a different curriculum. Where this results in extending the date of the course, students may need to pay for a New Certificate of Enrolment. Students may be transferred to the nearest level available for the course. Minimum age for individual students travelling without adult supervision is 16 years at course start date.

4. CHANGES TO ENROLMENTS
EC reserves the right to change an Administration Fee (AUD/USD) Notice within 7 working days of the scheduled arrival date. Cancellation or change of their enrolment can be changed or cancelled after a place has been confirmed. Additionally, when a cancellation request for a previously confirmed accommodation is received less than 7 days in advance of the scheduled arrival date, an equivalent week’s accommodation penalty fee will be charged. These fees will not apply to upgraded or extended courses.

5. CHANGES TO AIRPORT TRANSFERS
Notification of change to airport transfers must be received by EC Central at least 2 full working days prior to the designated arrival time. If notice is not received EC cannot be held liable for any changes. The cost of an additional Transfer and/or Administration Fee may be applied.

6. ACCOMMODATION AND TRAVEL DETAILS
Accommodation and transfer confirmations will be provided 14 days prior to course start date for all enrolments received less than 4 weeks in advance of course start date. Accommodation and transfer confirmations will be provided no less than 4 days prior to course start date for all enrolments received less than 4 weeks in advance of course start date. If travel information is received less than 2 working days prior to the scheduled arrival date, EC will provide the student’s accommodation. The student will be responsible for making the accommodation service for the weekend of arrival.

7. ACCIDENT AND MEDICAL INSURANCE
EC reserves the right to stipulate that they have appropriate insurance to cover them in the case of accidental or medical need. New Zealand legislation, as per the Education (Pastoral Care of International Students) Code of Practice 2008, prohibits insurance companies from advising students that are protected by a Bank Guarantee and cash held by an independent. For policy details, please see the Education (Pastoral Care of International Students) Code of Practice 2008. A copy of the Code is available on the New Zealand website: www.law.govt.nz/regulation/public/2016/0057/late/L16/M186471.html. For more information on medical insurance for international students, please visit the New Zealand Health Service, www.legislation.govt.nz/regulation/public/2016/0057/late/L16/M186471.html. Compare full details of visa and permit requirements, advice on rights to enter in New Zealand while studying, and reporting requirements are available through the New Zealand Immigration Service, www.immigration.govt.nz.

8. GENERAL REFUND POLICY
EC defines a full course of study as the initial enrolment period. Extensions are considered new enrolment periods. All refunds will be made after EC has received the original direct payment. If the fees were originally paid in AUD/USD, the conversion of the fees are originally paid will occur at the time of the original direct payment. If the fees were originally paid in AUD/USD, the conversion of the fees are originally paid will occur at the time of the original direct payment. If the fees were originally paid in AUD/USD, the conversion of the fees are originally paid will occur at the time of the original direct payment. EC reserves the right to deduct the amount equivalent to 14% of the total fees paid. And, if a student cancels or defers their accommodation less than 14 days before arrival, an amount equivalent to 1 week of accommodation will be charged. If a student cancels, defers, or changing their accommodation less than 14 days before arrival, an amount equivalent to 1 week of accommodation will be charged, or the full accommodation fee if the booking is less than 4 weeks in duration.

12. WITHDRAWAL POLICY
EC reserves the right to withdraw as termination of a course after the first course has started. Any withdrawal must be made in writing to the Centre Director of the EC school where the student is studying. EC, Your Account (Ex) Fee, Accommodation Placement Fee, Administration Fees, and any student insurance premium will not be refunded for any student terminating their course after course start date.

13. TUITION FEES AFTER ARRIVAL
Written notification of withdrawal must be provided as a condition for making refunds. If a student breaches the visa conditions, no refund of the tuition fees will be made.

14. ACCOMMODATION FEES AFTER ARRIVAL
Students leaving their accommodation must give at least 28 nights notice of their intention to vacate their accommodation. Accommodation, including the required notice period charged at the standard accommodation rate, accommodation fees in excess of the notice period will then be refunded, less the administration fee. Local laws may apply depending on provider and are available on request.

15. VISA
Students should contact their local embassy, Consulate or High Commission to ensure they are allowed to enter and study in their chosen destination. Upon arrival, the student must maintain a valid visa status in accordance with the visa conditions then their course will be terminated without refund.

16. HOLIDAYS
EC schools will be closed on public holidays and no compensation is provided for missed days due to public holidays. Session Breaks: Session breaks are dependent upon destination, course duration, and visa requirements and are subject to EC’s session break policy, available from http://partners.ecenglish.com/resources/session-break-policy.

17. RESOLUTION OF DISPUTES
In the event of a dispute between an individual student and EC, procedures are in place to facilitate the resolution of the dispute. Any complaint should first be made to the student’s EC Centre Director: Each complaint will be fully investigated and provided that it is received within a month of the course ending and all fees have been paid. If the matter is not resolved, the student should communicate in writing to EC Central. If a student remains unsatisfied with the outcome of the internal procedures regarding contractual and/or financial issues, they may contact NZQA. More information can be found at www.nzqa.govt.nz/about-us/make-a-complaint/make-a-complaint-about-a-provider.

18. LIABILITY
EC and its staff will not be liable for loss, damage, or injury to any property however caused, except where liability is expressly imposed by law. EC will not be liable in the event that any service contracted to be supplied by EC becomes impossible to supply for any reason or any cause outside the control of EC.

19. VALID PRICES
Prices are valid from 1 November 2018. Prices are subject to change without notice and will only be confirmed upon invoicing. For current prices please refer to ecenglish.com. Agents should refer to the Partners website: partners.ecenglish.com.

20. EXPULSION
EC has the right to expel or exit from accommodations and courses arranged by EC any student whose conduct is unsatisfactory at the discretion of the Centre Director. Unsatisfactory conduct includes but is not limited to; unauthorised behaviour, bullying, illegal activities, drug use, inappropriate alcohol use or repeated nonattendance of class. Expulsion of a student involves expulsion from the school, removal from the school, bullying and harassment in the workplace and the classroom. Discrimination, bullying and harassment is unacceptable, against the law and will not be tolerated.

21. PROMOTIONAL ACTIVITY
The personal data (name, his or her parent or guardian): a) Agrees that the student’s photographs, videos, artwork or other works, as well as recorded or written testimonials and details of the student’s achievements (hereafter referred to as “Student Images and Testimonials”) may be used by EC, or by a third party agent of EC, worldwide for promotional purposes including in its printed and online marketing materials and on any social media network without further consent or notification; and b) Gives consent to EC for storing, or transferring across international borders, copies of the Student Images and Testimonials for such purposes.

22. DATA PROTECTION
All information provided to EC may be kept on computer and shared with other EC representatives and subcontractors or organisations in accordance with the New Zealand Health Act. EC is not liable in the event that any service contracted to be supplied by EC becomes impossible to supply for any reason or any cause outside the control of EC.

24. FURTHER INFORMATION
a) Protection of Student’s Fees: Fees paid by students will be fully protected by a Bank Guarantee and cash held by an independent Trustee. In the unlikely event of the EC school closing prior to the conclusion of courses, school fees will be refunded on a pro-rata basis. Contact details of your security is 1800 008 854.


c) Immigration: Full details of visa and permit requirements, advice on rights to enter in New Zealand while studying, and reporting requirements are available through the New Zealand Immigration Service, www.immigration.govt.nz.

d) Each student must notify EC of any change to their contact details. EC is not liable in the event that any service contracted to be supplied by EC becomes impossible to supply for any reason or any cause outside the control of EC.

27. UPDATES TO TERMS AND CONDITIONS