



Orange Carpet Experience



WIFI



IT SUITE



IWBS THROUGHOUT



STUDENT LOUNGE



WELCOME TO EC AUCKLAND

12

CLASSROOMS

13

AVERAGE CLASS SIZE
(MAX 18)

25

STUDENT COMPUTERS

16

MINIMUM AGE



€1 donated to our CSR initiatives for every student who studies with EC in 2019



Reception



Auckland skyline



Classroom



Location highlights

LEARN ENGLISH IN AUCKLAND

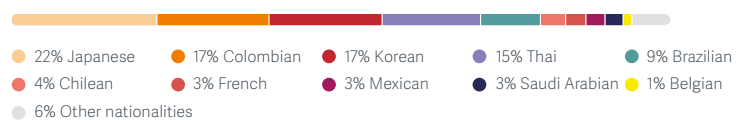
WHY CHOOSE THIS SCHOOL?

- Located in a beautiful and multicultural waterfront city, close to shops, restaurants and bars
- Experience a taste of college life on the shared college campus
- Art lovers will enjoy the Auckland Art Gallery for great Kiwi art, and the Wallace Arts Centre's rotating private collections
- Visit Cornwall Park for the stunning memorial to the Maori people on One Tree Hill
- Explore the city's highest volcano cone at Mt Eden
- Enjoy great diving and snorkelling at the Goat Island Marine Reserve

The activities above are a sample and subject to change.

NATIONALITY MIX

Based on student weeks 2017/18



FEES & FACTS

Registration Fee \$150

Accommodation Placement Fee \$330

Study Care Insurance

Health Care for international students - 4 week price - \$89

for discounts on longer bookings please contact your representative.

*Study Care is a comprehensive policy that has been designed to meet the suggested minimum requirements under the Code of Practice for International Students.

Express Mail Fee \$80

Minimum age 16 years

Students under 18 must book homestay half-board for the duration of their course, return airport transfers and require a parental/guardian consent form.

Minimum stay 1 week

Class size
Average 13 (max 18)

Timetable

Lessons may alternate between morning and afternoon sessions

Courses start Every Monday

Lessons

1 lesson = 50 mins
20 lessons = 16.6 hrs/week
24 lessons = 20 hrs/week
28 lessons = 23.3 hrs/week

Courses include

- Online placement test
- Online student dashboard
- Internet access
- Textbooks and course materials (text books and course materials are available for use during studies but will be recycled for other students to use once a student has finished their course. Should students wish to purchase their own books they are able to do so at a cost of **NZ \$30 per level**)

Public holidays on a weekday

01 Jan, 02 Jan, 28 Jan, 06 Feb, 19 Apr, 22 Apr, 25 Apr, 03 Jun, 28 Oct and 23 Dec 2019 - 03 Jan 2020.

Students can choose to study at multiple EC schools with rates calculated on total course duration. Please see individual school pages for weekly prices.

COURSES

PRICES PER WEEK	LESSONS PER WEEK	1 - 11 WEEKS*	12 - 23 WEEKS	24+ WEEKS
General English Standard Programme* ¹	20	\$365	\$350	\$345
General English Standard Plus Programme ²	24	\$440	\$420	\$410
General English Intensive 28 Programme ²	28	\$465	\$450	\$440
General English + IELTS English Elective** ² Standard Plus Programme (20 GE + 4 IELTS)	24	\$440	\$420	\$410
General English + IELTS English Elective** ² Intensive 28 Programme (20GE + 8 IELTS)	28	\$465	\$450	\$440

¹ Standard Course (General English 1)

² Intensive Course (General English 2)

*Not available for a student visa. 12 weeks maximum on a tourist visa. For working holiday visa study permit requirements refer to Immigration of New Zealand website: www.immigration.govt.nz.

**Minimum Course Duration: 2 weeks

LANGUAGE SEMESTER ABROAD ¹	LESSONS PER WEEK	24 WEEKS	36 WEEKS	48 WEEKS
Language Semester Abroad Standard Plus ²	24	\$9,840	\$14,040	\$18,720
Language Semester Abroad Intensive 28 ²	28	\$10,080	\$14,400	\$19,200

¹ This is a General English Course

² Intensive Course (General English 2)

ENGLISH PLUS (Combine your course with)

One-to-One ¹	5 lessons	\$825 per week
	10 lessons	\$1500 per week

LANGUAGE SEMESTER ABROAD DATES

START DATES

07 January 2019	24 June 2019
18 February 2019	05 August 2019
01 April 2019	16 September 2019
13 May 2019	28 October 2019

ABOUT YOU

Male Female

First name: _____ Family name: _____

Date of birth (DD/MM/YYYY): _____ Nationality: _____

What country do you live in? _____

Passport number: _____ Expiry date: _____

What languages do you speak? _____

Occupation and company: _____

Emergency contact (name & phone number): _____

Address in your country: _____

Telephone: _____ Mob: _____

Email: _____ Number of weeks: _____

Course start date (DD/MM/YYYY): _____ Course end date (DD/MM/YYYY): _____

How did you hear about us? _____

ACCOMMODATION AND TRANSFERS

HOMESTAY	DISTANCE TO SCHOOL	PRICE PER WEEK
Homestay Twin room*, shared bathroom, half board	40 - 60 mins	\$287 p/w
Homestay Single room, shared bathroom, half board	40 - 60 mins	\$308 p/w
Homestay Central Twin room*, shared bathroom, half board	30 - 40 mins	\$301 p/w
Homestay Central Single room, shared bathroom, half board	30 - 40 mins	\$315 p/w
Homestay - Under 18 Years Single room, shared bathroom, half board	40 - 60 mins	\$315 p/w
Homestay Central - Under 18 Years Single room, half board	30 - 40 mins	\$329 p/w

*Twin room must be booked by students travelling together.

STUDENT RESIDENCE	DISTANCE TO SCHOOL	PRICE PER WEEK
Empire Apartments** (4 week minimum)	Twin room*, self-catering, en-suite bathroom	10 mins \$252 p/w
	Single room, self-catering, en-suite bathroom	10 mins \$497 p/w
	Single room, self-catering, shared bathroom	10 mins \$301 p/w

*Twin room must be booked by students travelling together.

**Room Set Up Fees: \$150 utensil fee & \$185 cleaning fee

AIRPORT TRANSFER	ONE WAY
Auckland (AKL)	\$160

I have read and accept the terms and conditions:

Signature: _____

Date: _____

We regard your privacy as important and shall comply with the Data Protection Act. We will only use any personal information herein contained for the purpose for which it is provided. By submitting this form, you acknowledge that EC will have access to it, and consent to such use. EC reserves the right to use information held herein for its internal marketing purposes.

If you object to such use please tick here []

EC English New Zealand Ltd delivers General English courses on behalf of Study Group NZ Ltd. Education provider code: 7459

EC TERMS AND CONDITIONS 2019

1. PAYMENT OF FEES

A Confirmation of Enrolment (CoE) will only be issued to support a student visa application process when the initial payment of tuition and non-tuition fees as set out in the invoice is made. If a visa application is rejected, the rejection letter and request for refund should be sent to EC at least 7 days prior to the agreed course commencement date so EC can refund any prepaid course fees minus up to the lesser amount of AU\$500 or 5% of prepaid tuition fees to cover any non-refundable fees. If the student chooses to pay in their local currency, a foreign exchange rate will apply. The applicable exchange rate can be viewed online as at the time and date of the payment. Bank charges and commission for both the sending and receiving banks should be paid by the sender of funds or they will be applied to the account of the EC Representative or if no representative, then to the account of the individual from whom EC has received the original direct payment.

2. SERVICES

EC reserves the right to change details of its services, including courses, facilities, schools, accommodation, and course dates, where circumstances beyond EC's control necessitate such changes or where the number of enrolments is not enough to operate a course viably.

3. COURSE ENTRY LEVELS

Most courses require minimum levels of English for entry. If after the placement test, a student is found to be below the minimum level required to start the course, EC reserves the right to place the student in a class appropriate to the student's language level and/or a different curriculum. Where this results in extending the duration of a student's course, EC may need to issue a new Certificate of Enrolment. Students may be transferred to the nearest EC Centre running a lower level course. Minimum age for individual students travelling without adult supervision is 16 years at course start date.

4. CHANGES TO ENROLMENTS

EC reserves the right to charge an Administration Fee (AUD120; NZD90) each time course or accommodation details are changed or cancelled after a place has been confirmed. Additionally, when a change request for a previously confirmed accommodation is received less than 7 days in advance of the scheduled arrival date, an equivalent week's accommodation penalty fee will be charged. These fees will not apply to upgraded or extended courses.

5. CHANGES TO AIRPORT TRANSFERS

Notification of change to airport transfers must be sent to EC Central at least 2 full working days prior to the designated arrival time. If notice is not received EC cannot be held liable for operational errors, and an additional Transfer and/or Administration Fee may be applied.

6. ACCOMMODATION AND TRAVEL DETAILS

Accommodation and transfer confirmations* will be provided 14 days prior to course start date for all enrolments received more than 4 weeks in advance of course start date. Accommodation and transfer confirmations* will be provided no less than 4 days prior to course start date for all enrolments received less than 4 weeks in advance of course start date. If travel information is received less than 2 working days prior to the scheduled arrival date, then EC may not be in a position to provide the transfer or accommodation service for the weekend of arrival.

* Provided travel details and payment in accordance with your payment arrangement has been received.

7. ACCIDENT AND MEDICAL INSURANCE

EC advises that all students should ensure they have appropriate insurance to cover them in the case of accident or medical need. New Zealand legislation, as required under the Education (Pastoral Care of International Students) Code of Practice 2016, found on their website www.legislation.govt.nz/regulation/public/2016/0057/latest/DLM6748147.html makes medical and travel insurance compulsory for all international students. Most international students are not entitled to publicly funded health services while in New Zealand. If a student receives medical treatment during a visit, they will be liable for the full costs of that treatment. Full details on entitlements to publicly funded health services are available through the Ministry of Health, and can be viewed on their website at www.moh.govt.nz.

8. GENERAL REFUND POLICY

EC defines a full course of study as the initial enrolment period. Extensions are considered new enrolment periods. All refunds will be sent to the account of the EC representative/agent from whom the fees were originally paid or, if there is no representative/Agent on the account, to the individual from whom EC has received the original direct payment. In ANZ if a student's visa application is rejected after payment has been received, all fees, excluding any cancellation fees detailed in the Cancellation Policy below, will be refunded within 28 days in Australia or 5 working days in New Zealand, provided a visa refusal letter is received by our International Admissions Centre and the student has fulfilled all requirements for a visa application. The refund will be paid directly to the student or another signatory as agreed by the student (or the student's parent or legal guardian).

9. CANCELLATION POLICY

EC defines "cancellation" as a change occurring before the start date of the first course. All cancellations must be made in writing to EC Central and the following refund policies apply: Enrolment Fee, Courier Fee, Accommodation Placement Fee, or Administration Fee are non-refundable.

10. TUITION REFUNDS BEFORE ARRIVAL

For Student Visa Refusals

Students will be refunded tuition fees in full, less the Enrolment Fee.

For Non-Student Visa Refusals

The tuition refunds for cancellations before the start date of the first course are similar to cases of tuition refunds after arrival.

11. ACCOMMODATION REFUNDS BEFORE ARRIVAL

a) Students cancelling or deferring their accommodation less than 14 days before arrival will be charged an amount equal to 1 week of accommodation.
b) Students cancelling, deferring, or changing their accommodation less than 2 working days before arrival, an amount equivalent to 4 weeks of accommodation will be charged, or the full accommodation fee if the booking is less than 4 weeks in duration.

12. WITHDRAWAL POLICY

EC defines withdrawal as termination of a course after the first course has started. Any withdrawal must be made in writing to the Centre Director of the EC school where the student is studying. Enrolment Fee, Courier Fee, Accommodation Placement Fee, Administration Fees, and any student insurance premium will not be refunded for any student terminating their course after arrival.

13. TUITION REFUNDS AFTER ARRIVAL

Written notification of withdrawal must be provided as a condition for making refunds. If a student breaches the visa conditions, no refund of the tuition fees will be made.

All refunds due will be made 28 days in Australia and 5 working days in New Zealand, following the date of cancellation and paid to the account from which original payment was made.

In New Zealand

a) For courses of 1 to 34 days duration, if the student withdraws within the first 2 days of the course, they will receive 50% of the total fees paid. If they withdraw after the first 2 days, no refund is made.

b) For courses of 35 days to 3 months duration, if the student withdraws within the first 5 days of the course, they will receive 75% of the total fees paid. If they withdraw after the first 5 days, no refund is made.

c) For courses greater than 3 months, if written notice of termination is received by the end of the tenth day of the course, the student will receive 75% of the total fees paid. Students terminating after this period will not receive a refund.

14. ACCOMMODATION REFUNDS AFTER ARRIVAL

Students leaving their accommodation must give at least 28 nights of notice in writing. After deducting the price of accommodation used, including the required notice period charged at the standard accommodation rate, accommodation fees in excess of the accommodation period will then be refunded, less the administration fee. Local policies may apply depending on provider and are available upon request.

15. VISAS

Students should contact their local embassy, Consulate or High Commission to ensure they are allowed to enter and study in their chosen country. If a student does not possess or maintain a valid visa status in accordance with the visa conditions then their course will be terminated without refund. No visa support documentation will be provided until all fees have been received.

16. HOLIDAYS

EC schools will be closed on public holidays and no compensation is provided for missed days due to public holidays. Session Breaks
Session breaks are dependent upon destination, course duration, and visa requirements and are subject to EC's session break policy, available from <http://partners.ecenglish.com/resources/session-break-policy>

17. RESOLUTION OF DISPUTES

In the event of a dispute between an individual student and EC, procedures are in place to facilitate the resolution of the dispute. Any complaint should first be made to the student's EC Centre Director. Each complaint will be fully investigated provided that it is received within a month of the course ending and all fees have been paid.

If the matter is not resolved, the student should communicate in writing to EC Central. If a student remains dissatisfied with the outcome of the internal procedures regarding contractual and/or financial issues, they may contact iStudent Complaints. More information can be found at www.istudent.org.nz.

If a student remains dissatisfied with the outcome of the internal procedures regarding non-compliance with the Code of Practice, other than contractual and financial issues, they may contact NZQA. More information can be found at www.nzqa.govt.nz/about-us/make-a-complaint/make-a-complaint-about-a-provider.

18. LIABILITY

EC and its staff and representatives will not be liable for loss, damage or injury to persons or property howsoever caused, except where liability is expressly imposed by law. EC will not be liable in the event that any service contracted to be supplied by EC becomes impossible to supply for any reason or any cause outside the control of EC.

19. VALID PRICES

Prices are valid from 1 November 2018. Prices are subject to change without notice and will only be confirmed upon invoicing. For current prices please refer to ecenglish.com. Agents should refer to the Partners website: partners.ecenglish.com

20. EXPULSION

EC reserves the right to expel or evict from accommodations and courses arranged by EC any student whose conduct is unsatisfactory at the discretion of the Centre Director. Unsatisfactory conduct includes but is not limited to; threatening behaviour, bullying, illegal activities, drug use, inappropriate alcohol use or repeated nonattendance of class.
- EC has a zero tolerance policy for discrimination, bullying and harassment in the workplace and the classroom. Discrimination, bullying and harassment is unacceptable, against the law and will not be tolerated.

21. PROMOTIONAL ACTIVITY

The student (and, where applicable, his or her parent or guardian):
a) Agrees that the student's photographs, videos, artwork or other works, as well as recorded or written testimonials and details of the student's achievements (hereto referred to as "Student Images and Testimonials") may be used by EC, or by a third party agent of EC, worldwide for promotional purposes including in its printed and online marketing materials and on any social media network without further consent or notification; and
b) Gives consent to EC for storing, or transferring across international borders, copies of the Student Images and Testimonials for such purposes.

22. DATA PROTECTION

Any information provided to EC may be held on computer and shall be used in accordance with its data protection registration and the national data protection laws applicable. EC may disclose appropriate personal data, including sensitive personal data of a medical nature, to relevant EC staff and third parties where there is a legitimate need or obligation to do so. We will not share sensitive information about students to any third party without their consent unless there are exceptional circumstances, such as when the health and safety of student and others is at risk or where the law requires us to do so. Our Privacy Policy is available on the EC website. For more information please visit www.ecenglish.com/en/privacy-policy.

24. FURTHER INFORMATION

a) Protection of Student Fees: Fees paid by students will be fully protected by a Bank Guarantee and cash held by an independent Trustee. In the unlikely event of the EC school closing prior to the conclusion of courses, school fees will be refunded on a pro-rata basis by the Trustee.
b) Code of Practice: EC has agreed to observe and be bound by the Education (Pastoral Care of International Students) Code of Practice 2016. A copy of the Code is available on the New Zealand website: www.legislation.govt.nz/regulation/public/2016/0057/latest/DLM6748147.html.
c) Immigration: Full details of visa and permit requirements, advice on rights to employment in New Zealand while studying, and reporting requirements are available through the New Zealand Immigration Service, and can be viewed on their website at immigration.govt.nz.
d) Each student must notify EC of any change to their contact details, accommodation type, and residential address.
e) Average living expenses New Zealand: NZD18,000 per year.
f) EC commits to fully complying with the International Student Contract Dispute Resolution Scheme (DRS). A copy of DRS rules is available at <http://legislation.govt.nz/regulation/public/2016/0042/latest/DLM6748715.html?src=qs>
g) The student has read and understand:

- the most recent result of external quality assurance report by the New Zealand Qualifications Authority (NZQA) available at <http://nzqa.govt.nz/providers/details.do?providerId=745933001>

- the education that will be provided. Its outcome, a certificate, depends on the course enrolled. The list of courses is available at www.ecenglish.com.

- details of staffing, facilities, and equipment available at www.ecenglish.com.

- details of services and supports available at www.ecenglish.com.

h) EC English (New Zealand) Limited delivers English language courses on behalf of Study Group NZ Limited trading as Embassy English, Education Organisation Number: 7459.

25. FORCE MAJEURE

EC is not liable in the event where it is unable to fulfil any service to which it is contractually bound because of fire, natural disaster, acts of government, failure of suppliers or subcontractors, labour disputes, or other reasons which are outside its control.

26. AGENTS

All the above terms are applicable to direct students and agents unless variations are expressly agreed between the agent and EC in writing.

27. UPDATES TO TERMS AND CONDITIONS

All Terms and Conditions are subject to change. For the latest Terms and Conditions, please visit our website